**Spotiforce**

**This should be done in a brand new org and using only Lightning Experience (Components NO VF)**

**ORG Must have custom identity.**

We want to create a new System where users (with subscription) can see and obtain songs, in the same way artists can enter with their profile and can upload their own songs / albums with freedom

Constraints:

Each user with subcription and artist will have an account associated with them.

• Name

• Primary Contact Name

• Email

• Date of purchase

• Expired Date

Contacts will be divided into users and artists ---> Done

USERS:

• First name

• Last name

• Main telephone

• Related Account

• Email

ARTIST:

• Name (Singer or Band)

• Main telephone

• Releated Account

• Email

• Number of songs

We need where to store the albums and the songs that the artists are going to upload to the platform

ALBUM:

• Name

• Date of Release

• Artist or Band --> Lookup ?

• Songs --> Lookup ?

SONGS:

• Name

• Duration

•Album --> Lookup ?

• Artist of Band --> Lookup ?

**We need a LogIn page for users and Artists, as well as a page to register new ones.**

**By entering the system, contacts can see your profile page**

USERS:

• They can see your data

• Make the renewal of your subscription

ARTIST:

• They can see your data

• Can upload song / albums

**\* A song must be releated to an album -> An album must be releated to an Artist \***

**\*\* Not really upload an MP3 \*\***

Lightning must show different screens for Artist and Users

Users should see artists -> albums -> songs

Users can see descriptions of albums and songs

Subscription for the Users must end within 30 days

Salesforce must send an email when a new customer is created

Salesforce must send an email when a membership is expired

We also need to gather complaints from our Users through different channels

\*E-mail

\* Web Form

In our webform we need to gather case information

• Case Subject

• Case Description

• Origin

• Type of problem

• Releated with

• Comments

• Contact Email

• Address

The contact that made the complaint should be related to the case that has just been created for follow-up if the contact does not exist to create it, but without the subscription

It should be mentioned that all this should comply with the best practices of SFDC, (in case of using code, have their test classes), use formulas if necessary. In the end, the idea is to provide the best user experience.

Functional: 70%

Look, feel and experience: 30%

Wow Factor: 10%